

## March 8, 2021 – IMPORTANT COVID-19 UPDATE NOTICE

The Credit Union's Lobby services are now available during our normal hours of Monday through Friday, 8:30am – 5:00pm.

As a reminder, we will be restricting access to our lobby of up to three (3) members at any given time. In addition, we may be asking several pre-screening COVID-19 questions and will require the use of a face mask. This is to ensure safety to both our staff and membership, as strongly encourage by the CDC and the State of Vermont Health Department.

***If you are not feeling well or suspect concern with COVID-19 symptoms, please use our electronic and drive-thru services.***

- We continue to strongly encourage the use of our electronic services along with our drive-thru operations whenever possible. We offer the following convenient electronic/remote services:
  - **Online Banking:** Available through our website, [www.vtvafcu.com](http://www.vtvafcu.com).
  - **Mobile APP:** Available through the APP stores.
  - **ATM Services:** In addition to the Credit Union's two (2) ATMs, located at the Credit Union's main office and the VA Hospital, you are able to access your account at all Falcon ATM locations at <http://www.falconatm.net/falconatms.htm>, or any ATM that displays the NYCE, MasterCard, or CO-OP logos. All are available 24x7.
  - **Remote Deposit Capture Services:** Using our mobile APP, you can deposit checks directly to your account, on 24x7 basis.
  - **Bill Pay:** You can use your mobile APP or our online banking services to pay your bills on a 24x7 basis.